

Frontier Communication agasit me fine \$10,000 or up to 5 persion or Jail that I got a letter last Thursday on March 10th, 2005.

because Kelly Hatch really compalin me before my friend was using the TTY to dial 928-368-6680. I told my friend only Sorenson VP100. not use TTY. I was using my soreson VP100 on busy. He tired me my vp100. He get idea to using to call on TTY oh that is wrong. becuase Kelly agnry and like sound beep from the TTY.

I called Frointer Communion what is happend. They say, You can't put my old phone number on my VP100 Sorenson that is LAW!!!! but Tech support Mark King say fine put old phone number 928-368-6680 last May 2003. I using my old phone number 928-368-6680 since 3 years. later few months, Kelly Hatch got new phone nubmer 928-368-6680. why she angry with me. I did't know what is happend. Not my fault. Tech Support Mark King did fault.

Not why Sorenson VRS/VP100 buy new area code that would better know and that is safe and Telephone Company as Qwest, Frontier and Version or etc bought area code.

Sorenson VRS/VP100 would give me new code area. that would be safe.

Tech Support Mark King say no matter old phone number. so I changed and idea 928 to new 222 on area code. I guess that is that 222 on area code OK?

You would talk with Sorenson VRS/VP100 and Frontier. I give you this phoen number

Froniter 1-800-921-8101
SoresonVRS 1-801-287-9400

Question any me

Call me throught the Soreson Video Relay Service

1. Dial to free 1-866-327-8877
2. follow the automated propts.
3. when prompted, provide my full name and VP100 number

Kevin Wood
(222) 368-6680

I not have phone now. I use Sorenson VRS I really like sign lanuage on TV hook video on line for high speed. Love it than TTY. I not like type my finger really pain. You know that is very slow type on tty.. Sign Lanuage really fast than TTY.

What I do with Froniter and How slove do?

I can't behieve with Froniter about a letter claim fines.